My eXceed User Guide
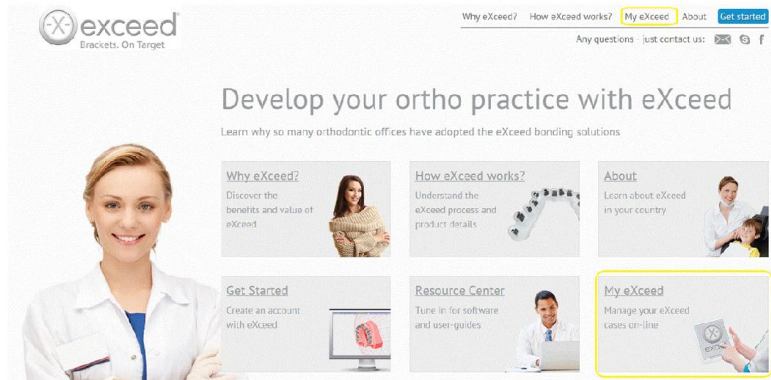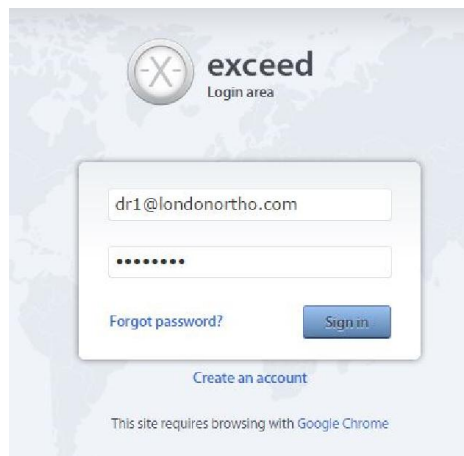
My exceed requires the use of Google Chrome web browser.

1. Log in
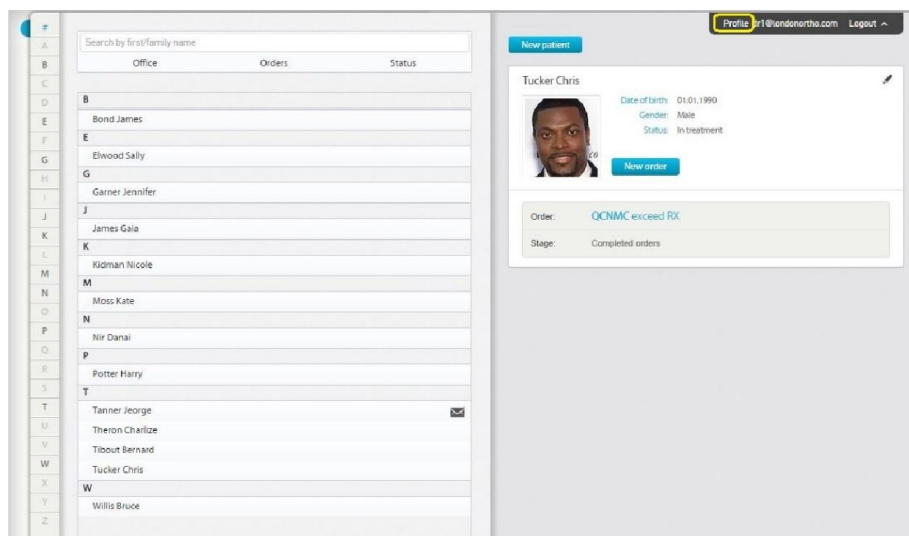
Go to exceed-ortho.com and select My eXceed (it is recommended to bookmark the page for future reference.
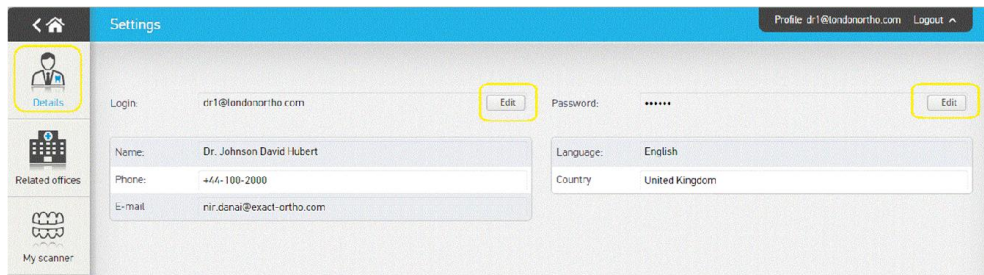

Type in login and password provided by eXceed

Upon first login, or when new details are available, visit the "Profile" section
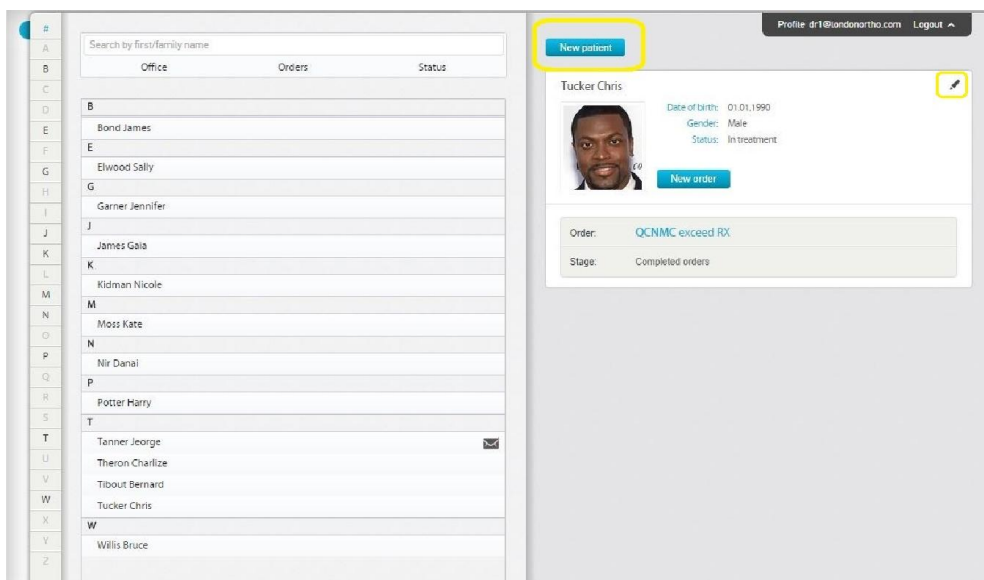
In the profile section, you can edit personal details, office details and also add information on your iTero scanner
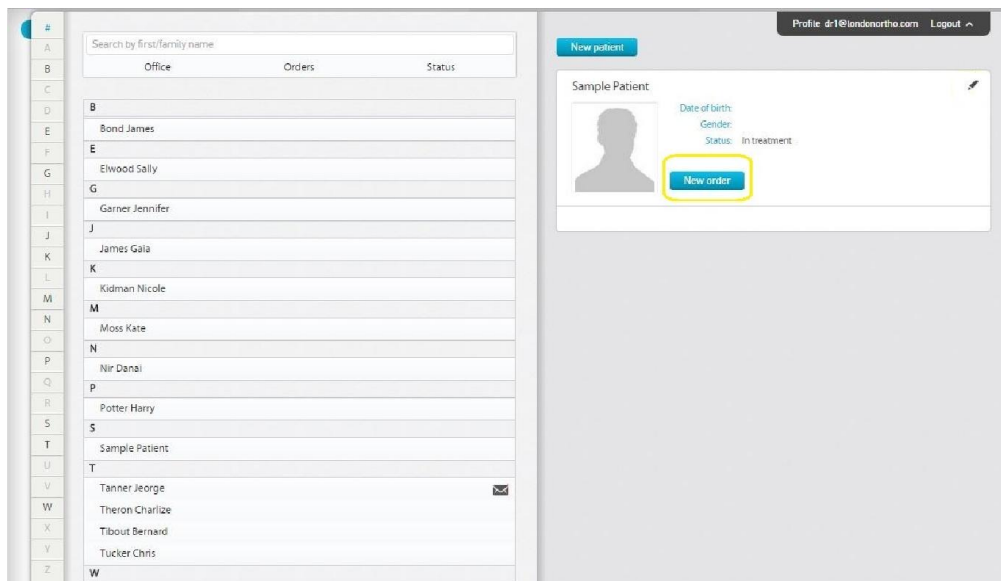

2. Adding a new patient

Add a new patient to your patient list by hitting the "New Patient" button

Fill in patient details. Only the patient family name or the office ID number are required. All other information is optional. Hit "Accept" when done or "Cancel". You can always edit patient details with the little pen highlighted above.
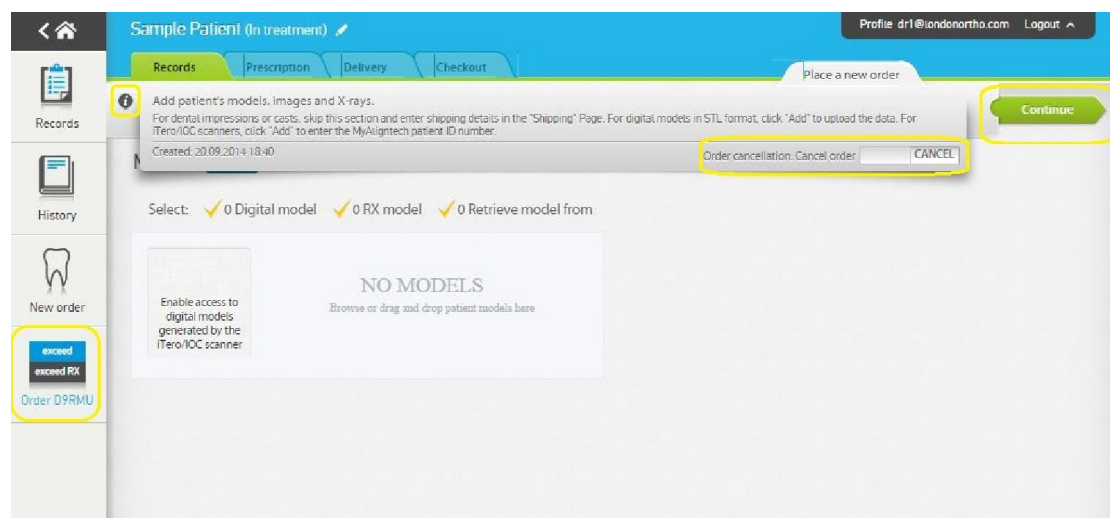

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3. <u>Placing an eXceed Rx order</u>

Click on the new order icon, highlighted below

In the following screen, select between eXceed Rx or Tx

At any point prior to order submission, the order can be cancelled as seen below. The order number is presented on the left hand side.
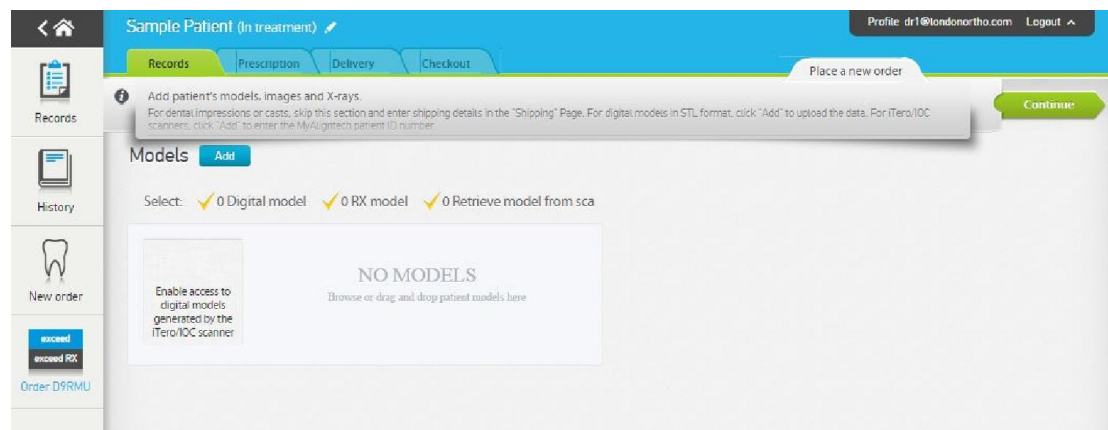

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Every eXceed order, Rx or Tx, includes several stages with the name of the stage appearing at the tabs of the top of the page. eXceed Rx boasts four stages to submission and eXceed Tx requires five. Only when the requirements of the current stage have been met, will the green "continue" arrow become active.

A. The "Records" step

eXceed Rx requires an occluded orthodontic model to be provided. The model can be furnished in three different manners: a) shipping a PVS impressions and a bite registration to the eXceed partner; b) Uploading a digital .STL model; or c) only in the case of iTero/IOC – providing the MyAligntech iRecord/iCast order number (requires to fill in scanner details in "Profile)"
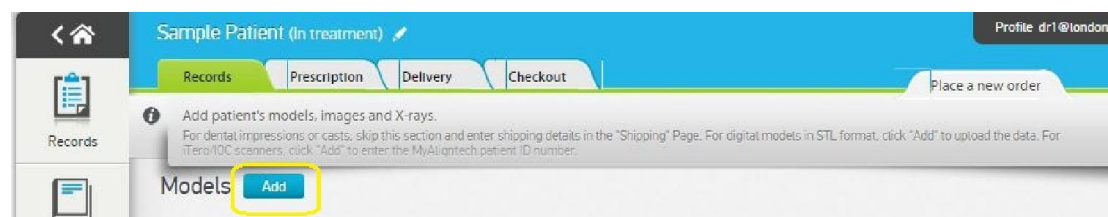
PVS Impressions:

If PVS impressions are sent simply hit the green "continue" arrow. Later in the delivery stage you will be asked to provide shipping details
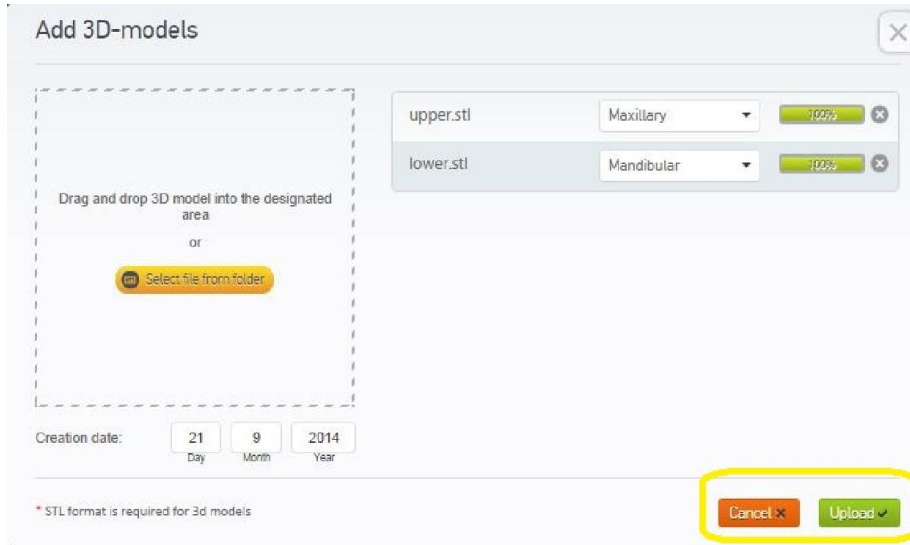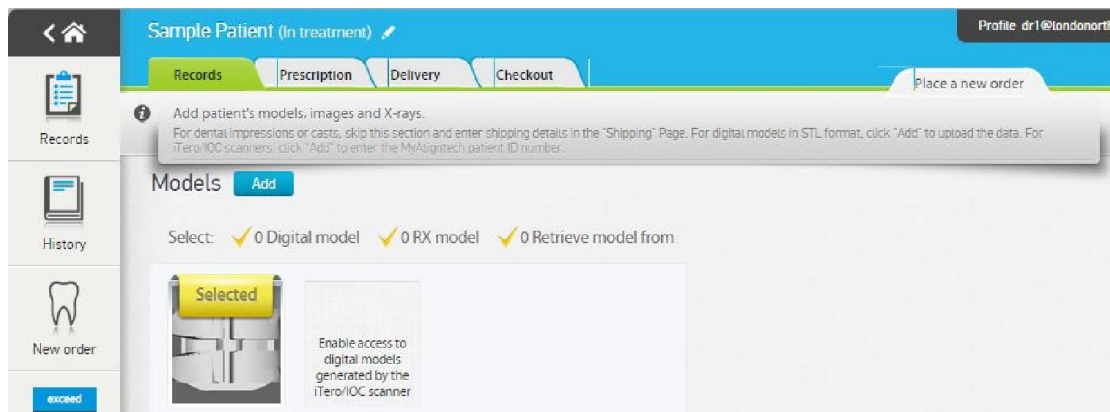

Digital STL models:

To upload .STL digital models click on the "Add" icon. (Note: each .STL model should have not less than 80,000 triangles per single arch).

In the following screen, drag and drop the upper and lower .STL files and hit "Upload"
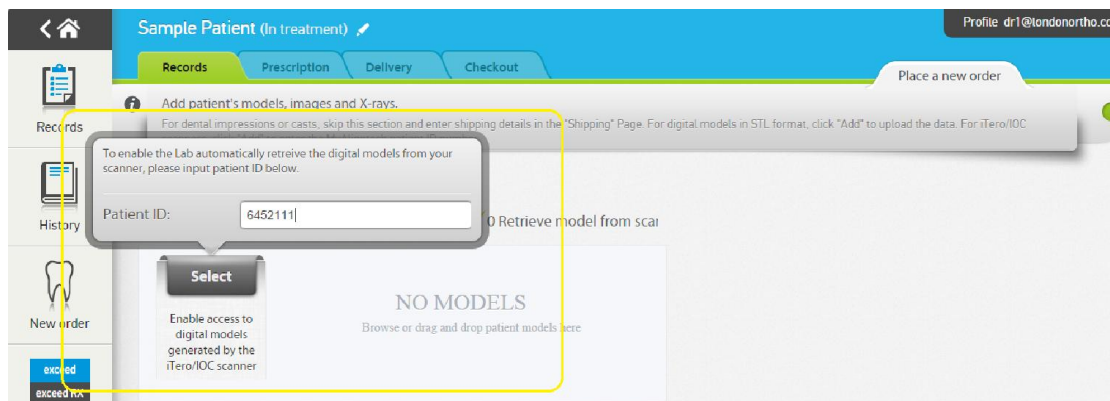

When the upload has been successfully completed, the digital model will become visible. Now hit the green "continue" arrow.
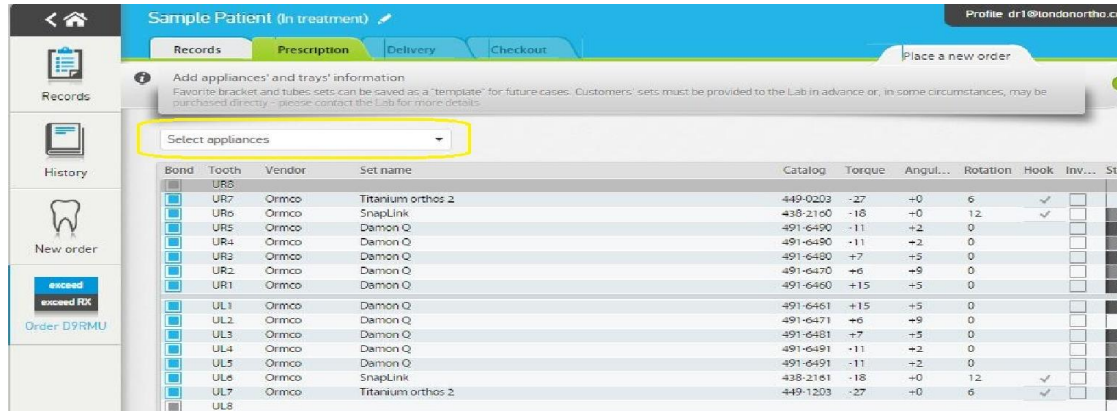

Uploading an iTERO/IOC file

This is really a private case of providing a digital model, one where the need to manually convert and upload .STL files is made redundant. Simply key in the Aligntech order ID or the iRecord/iCast file and hit "Enter". Now proceed with the green "continue" arrow.

B.   The "Prescription" Step

Now, you will be asked to list the brackets and tubes bonded as well as trays sectioning. Select the appropriate pre-defined user set in the drop-down list. If necessary, the items in the set can later be individualized to meet case requirements and saved as a new set.
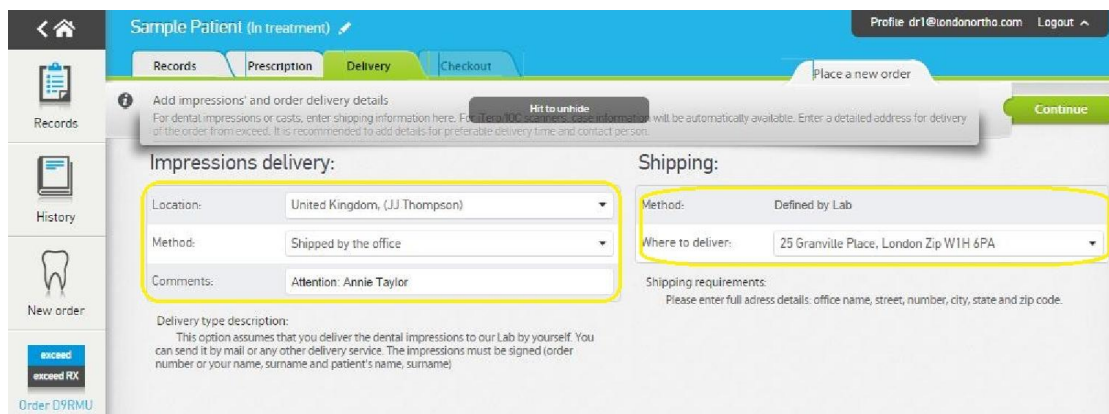

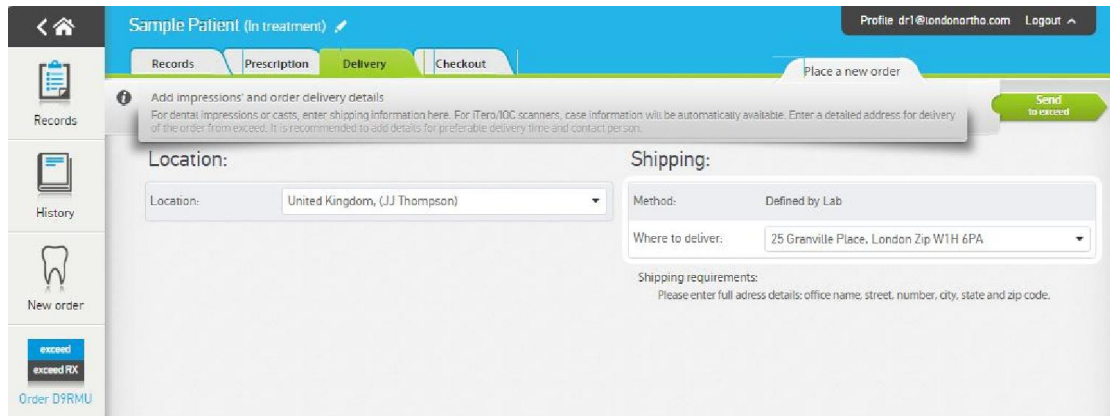Now, scroll to the bottom and select trays sectioning options

C.   The "Delivery" Step

In this step you will be asked to provide information on the impressions shipped to the eXceed partner (when no digital/iTero models have been uploaded) and shipping of the ready trays to the office, once ready.
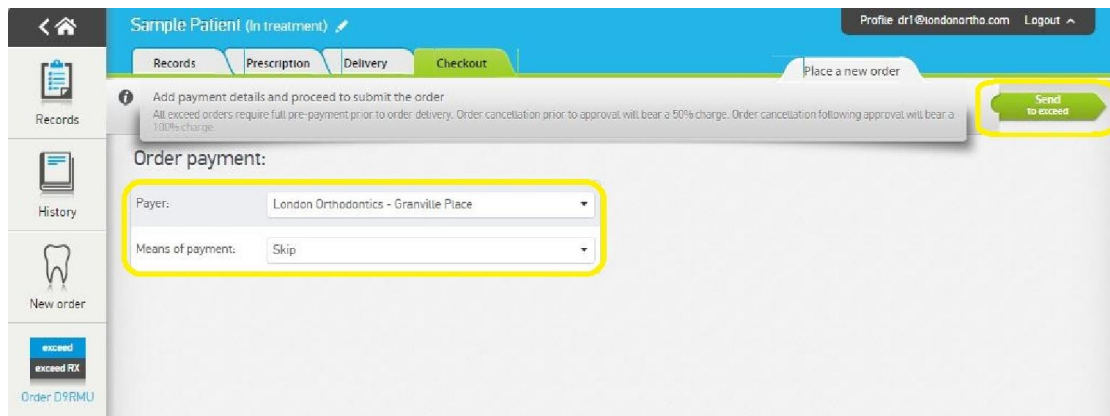
When digital/iTero models have been uploaded, there will be no impressions shipping info to provide and only the identity of the eXceed partner is to be verified

D. The "Checkout" Step

At the final step, if you wish to add payment details, please add them in the "Checkout" page. Otherwise, choose "Skip" and then hit the green "Send to eXceed" arrow to complete order submission.
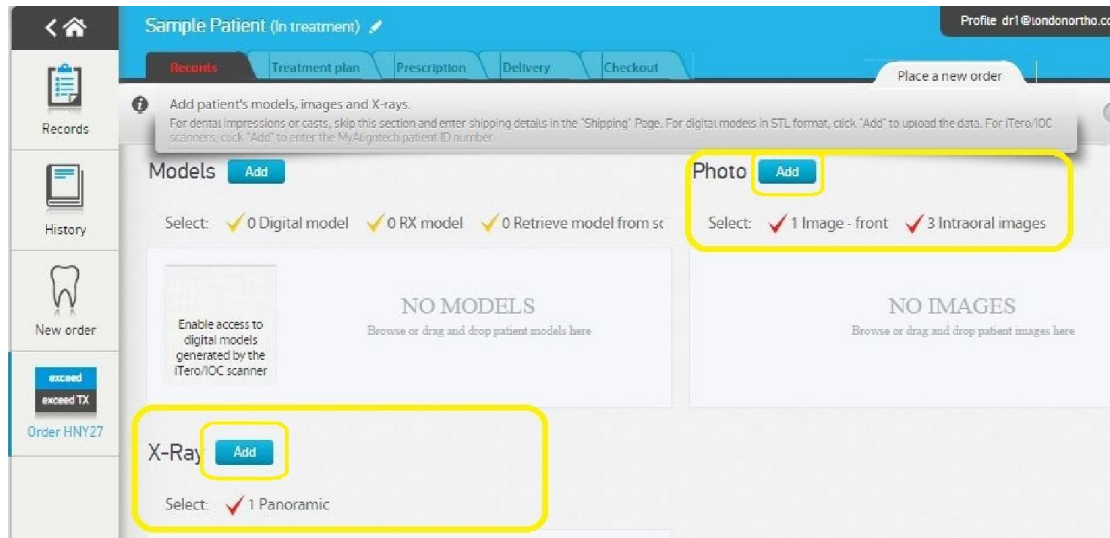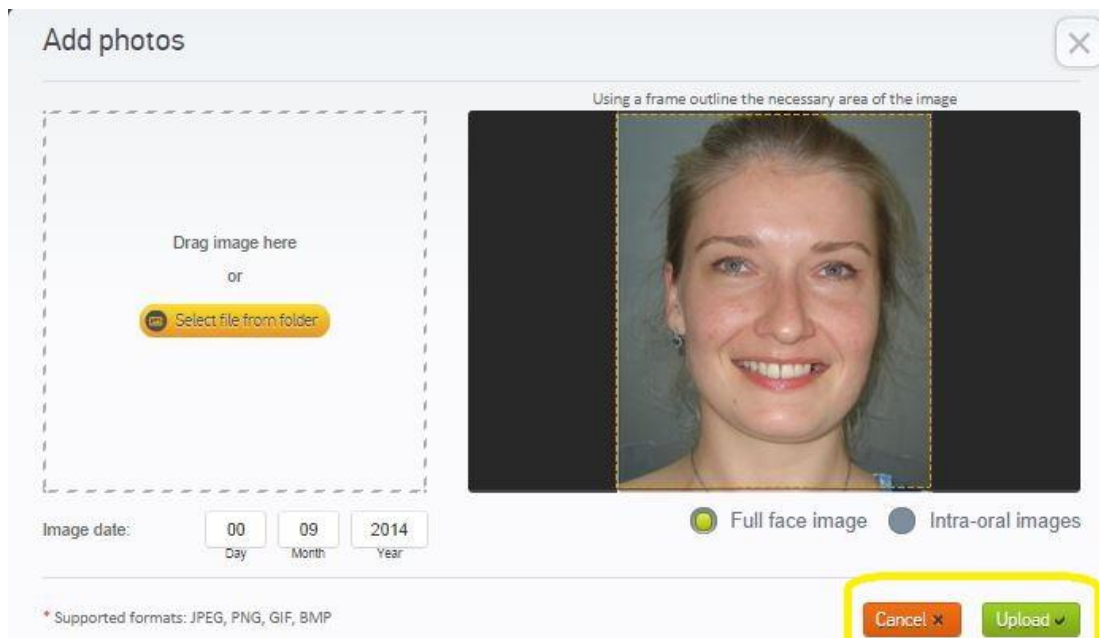
4. Placing an eXceed Tx Order

The eXceed Tx order is similar in principle to the Rx process described above. However, due the treatment planning involved, more data is required.
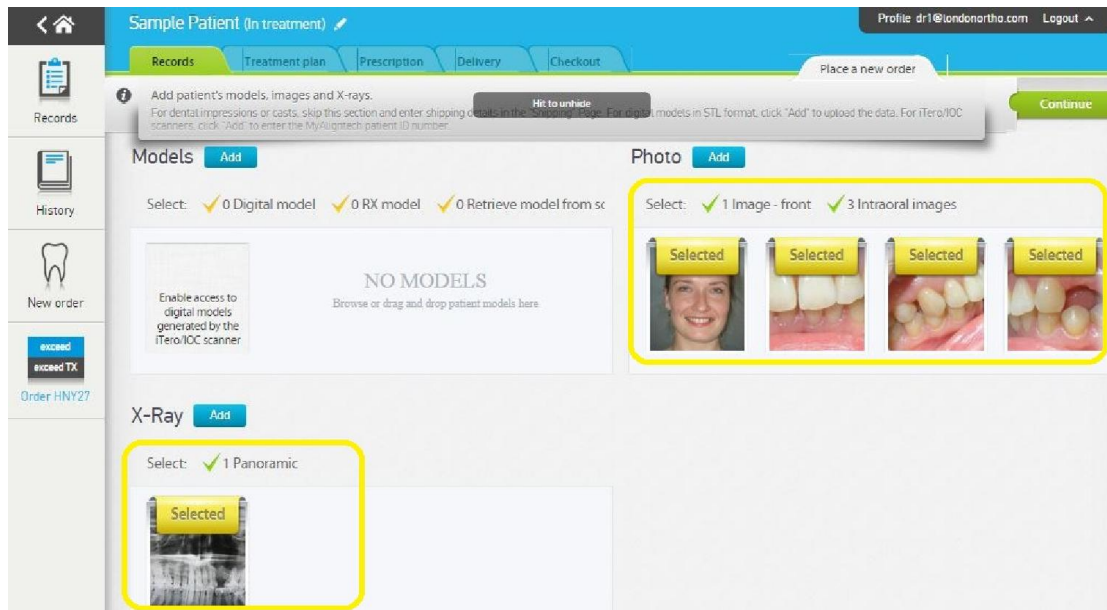
A. The Records Step

In addition to the models, which have been covered in sub-section 3A (pages 4-5)   the eXceed Tx also requires submission of patient facial and intra-oral photos, as well as a panoramic X-ray

Use the "Add" button to drag and drop photos and X-rays and then click upload. eXceed requires at least one (1) full face image and three (3) intra-orals.
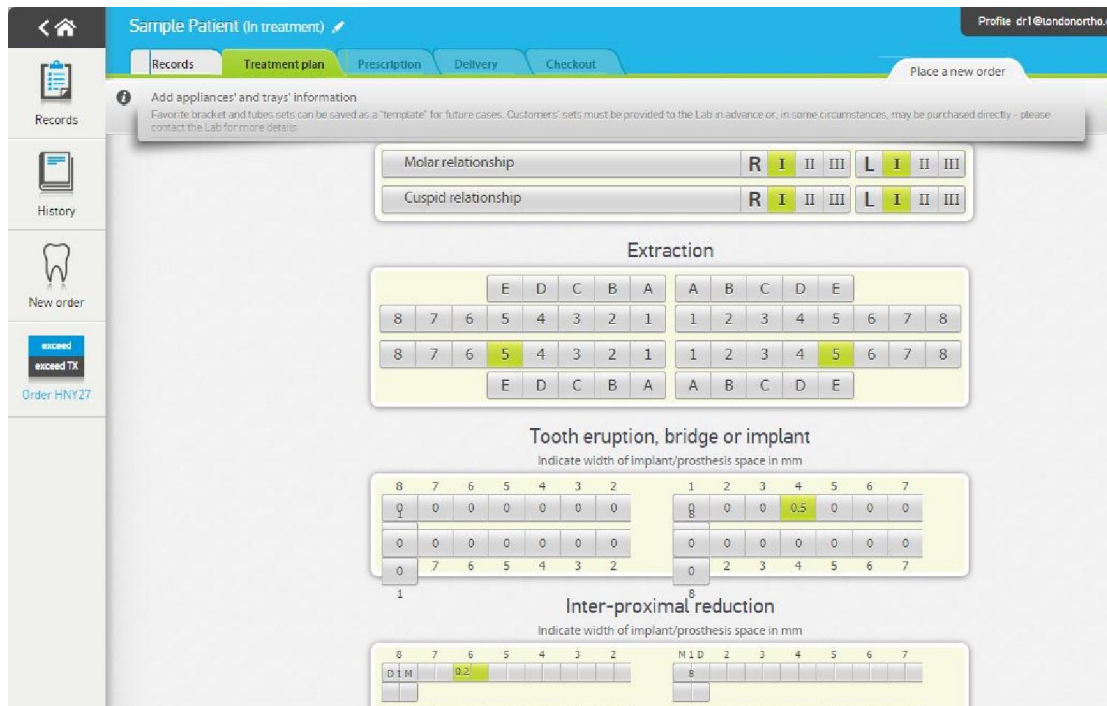
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Once all necessary files have been uploaded, the green "Continue" arrow will become active

B. "Treatment Plan" Step

The idea is to provide all necessary information concerning treatment objectives, allowing eXceed to produce the best possible bracketing plan.

C. "Prescription", "Delivery" and "Checkout" Stages

Are all identical to the Rx steps, please consult sub-sections 3B-D, pages 6-7.

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